



Business Customers Pricing (plus Vat at prevailing rates)

This is a guide for our charges, which may vary for some services but will always be discussed with the customers prior to any work commencing.

- Faults: Fixed £75.00 to diagnose, and prove out fault to BT network or supplier
- No Dial Tone type fault to repair £85.00 fee for 1st 2 hours thereafter £35.00 per hour, when proved to customers wiring or premises plus parts if any required.
- ADSL faults £85.00 fee for 1st 2 hours thereafter £35.00 per hour to reconfigure wiring to enhance or maximise speed and to prevent drop out of broadband (ADSL) circuit plus parts
- Day rates for re-wires and other cabling works are £85.00 for 1st 2 hours thereafter £35.00 per hour, up to a maximum of £295.00 for a 8 hr day plus materials used.
- Relocation of internal telephone extensions off customers PABX systems start from £75.00 depending on spare cabling availability, plus parts used.
- Internal Cat5e RJ45 network points from £70.00.
- External Cat5e RJ45 network points from £90.00.
- External telephone extensions from £95.00.